



DOING
THE MOST
GOOD™

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Captains Marion and Everette Platt, *Corps Officers*
Lt. Shauntrice Williams, *Assistant Officer*

September 27, 2010

**Media Outlets
Savannah, Georgia**

Dear Reader:

For the last few months, The Salvation Army has been inundated with requests for Emergency Financial Assistance. In addition to the hundreds of calls our offices receive every day, we also now receive the calls of those who have been referred by other agencies.

In the last six weeks, The Army has helped record amounts of Savannaianians with their basic needs. Nevertheless, we have a limited amount of funding with which to address the overwhelming need in our community; this means, unfortunately, that individuals and families seeking emergency assistance will often experience an extended wait time of days or even weeks before receiving an appointment for assistance.

It breaks our hearts that families are losing their homes and their utilities while they await assistance. Furthermore, we acknowledge the frustration individuals must feel when they attempt to contact us by phone and hear a pervasive busy signal. As an organization that pledges to "meet human needs without discrimination", we are doing our very best to help those who call us in a timely and efficient manner. Please be patient with us as we attempt to assist those who are currently on our waiting lists for emergency assistance.

Finally, as we do our best to meet the needs of those who are in distress, we do not grieve like those without Hope. On the contrary, in earnest expectation, we pray for our Savannah Community and its citizens, and the leaders of our state and nation.

Sincerely,

Captain Marion Platt, III
The Salvation Army

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